

**Natural gas is safe, clean and efficient, making it the best energy source for all of us.**

**If you smell gas or if you need additional information, call us immediately.**



1-800-592-2000

**Before digging call: 1-888-DIG-SAFE**

# Important Natural Gas Safety Information

- **Esta es una información importante de seguridad. Por favor, hágala traducir.**
- **Il s'agit de mesures de sécurité importantes. Veuillez les faire traduire.**
- **Esta informação é importante sobre a sua segurança. Por favor tenha a seguinte informação traduzida.**
- **本安全資訊很重要。請譯成中文。**
- **Đây là thông tin quan trọng về sự an toàn. Vui lòng nhờ người dịch để hiểu cặn kẽ.**
- **សូមមេត្តាធ្វើការប្រុងប្រយ័ត្ន**
- **هذه معلومات هامة للسلامة. الرجاء طلب ترجمتها.**
- **Это письмо содержит важные данные по безопасности. Пожалуйста, переведите и внимательно прочитайте его.**
- **Questo e' un annuncio importante per la vostra sicurezza. Per favore fatelo tradurre.**

## We've added a smell to natural gas, because natural gas has no odor

What you smell is a harmless chemical called *mercaptan*. We have added it to help you and your entire family identify natural gas. For an idea of what natural gas smells like, scratch the flame below:



If, in the unlikely event you recognize a gas leak - through smell, sight (white cloud, mist, or fog), or sound (hissing or whistling) - take these precautions:

- Do not turn on or off any lights or appliances.
- Do not use the telephone or cell phone in your home.
- Do not light any matches.
- Be sure to put out any cigarettes or open flames such as candles.

***Leave the building and call us from a nearby phone!***

**Natural Gas** is the most popular home heating fuel in America and is supplied by a pipeline distribution system that is among the safest, most reliable and secure methods of transporting energy.

**We work diligently to ensure pipeline safety** through a variety of measures including:

- Design and construction practices
- Inspection, monitoring, testing, and notification systems and programs
- Workforce training and qualification
- Public education programs

**Like all forms of energy, natural gas must be handled properly**

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite. **Before** beginning any excavation activity, have all underground utilities marked-out by calling the number shown on the back of this brochure. It's the law, and it's for your safety.